



CONTACT INFORMATION

Human Resources - Benefits Department:

www.fccj.edu/HumanResources

Elaine Tisdale, Employee Services Director and Equity Officer	904-632-3254
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Sonya Polke, Benefits Specialist	904-632-3316
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Janet Meigs, Benefits Specialist	904-632-3319
jcmeigs@fccj.edu	
Dawn Swed, Benefits Specialist	904-632-3018
dswed@fccj.edu	

StarHealth Advantage – Health Insurance

www.bcbsfl.com

Claims Address (BlueOptions):	BlueCross BlueShield of Florida BlueOptions P. O. Box 1798 Jacksonville, FL 32231-1798	
Customer Service (BlueOptions)		1-800-664-5295
Mental Health Care		1-800-835-2094
Health Dialog		1-877-789-2583
www.thedialogcenter.com/bcbsfl		
BlueCard Program		1-800-810-2583

Humana/CompBenefits Dental (DHMO)

www.CompBenefits.com

Customer Service		1-800-342-5209
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Florida Combined Life (BlueDental -PPO)

Claims Address:	Florida Combined Life Dental Claims Department P. O. Box 100135 Columbia, South Carolina 29202-3135	
Customer Service		1-877-203-9921



CONTACT INFORMATION (cont.)

Humana/CompBenefits (VisionCare Plan)

www.visionhealthcare.com or www.compbenefits.com

Customer Service 1-800-865-3676

Minnesota Life/Securian

Customer Service 1-800-843-8358

Will Preparation Services 1-877-849-6034

Travel Assistance (U.S. and Canada) 1-877-708-6992

Travel Assistance (Other Locations) 1-202-296-8728

MEDCOM (FSA)

www.mbicard.com

Customer Service 904-596-4500

Claims Address: MEDCOM
Flex Division
P. O. Box 10269
Jacksonville, Florida 32247-0269

Corporate Care Works (Employee Assistance Program [EAP])

www.corporatecareworks.com

Customer Service 904-296-9436

24 Hour Customer Service 1-800-327-9757

Florida Retirement System (FRS)

www.MyFRS.com

Financial Guidance Line 1-866-446-9377

Bureau of Retirement Calculations 1-888-738-2252

Florida KidCare

Customer Service 1-888-540-5437