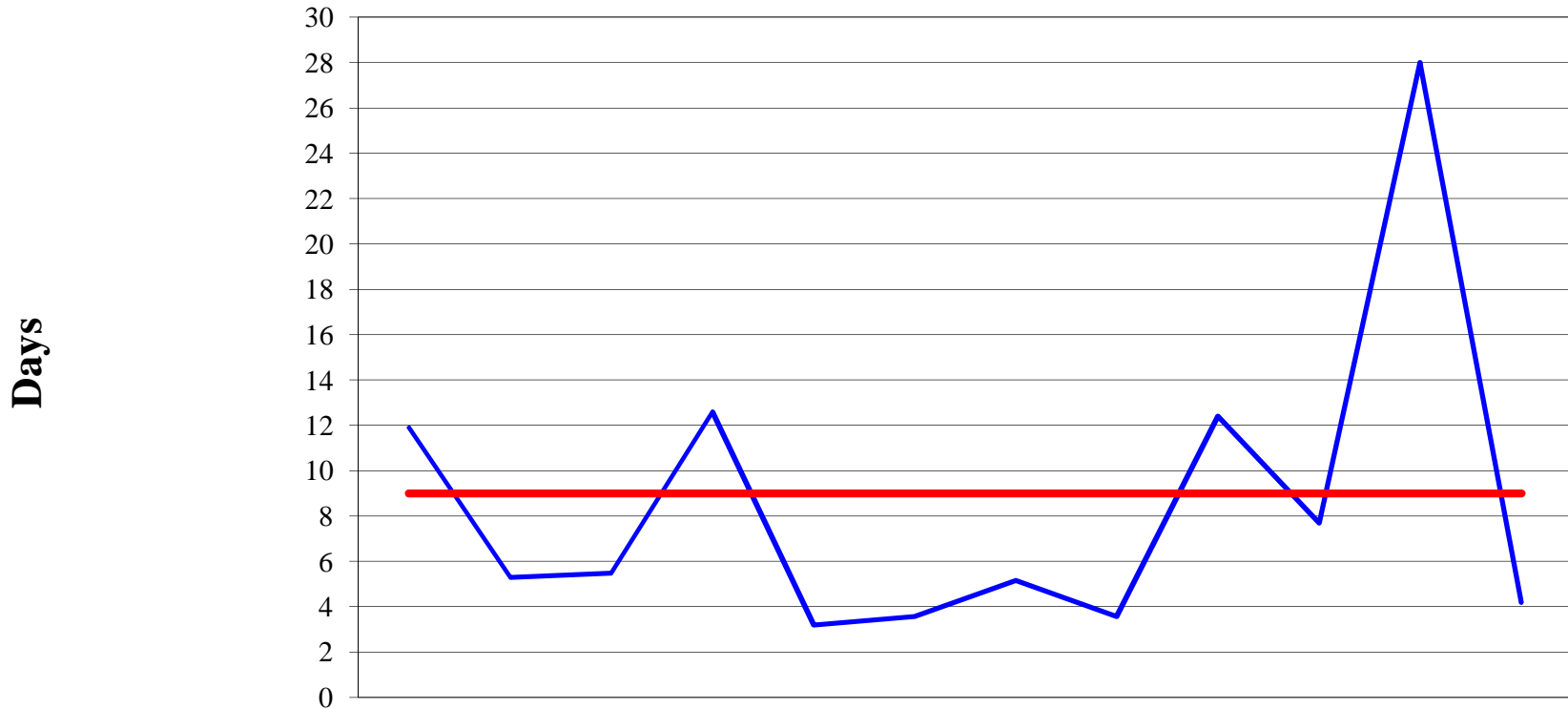


**PURCHASING AVG PROCESS LEAD TIMES TO ISSUE PO'S ≥ \$25,000 (DAYS) (P102)**

**Goals:** To elevate "customer service" to world class standards

**Objective:** To monitor/improve purchasing process lead time



	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09
— PO Value > \$25,000	11.9	5.3	5.5	12.6	3.2	3.57	5.17	3.58	12.4	7.7	28	4.2
— Target (Days)	9	9	9	9	9	9	9	9	9	9	9	9
# Days Missing Target	2.9	0	0	3.6	0	0	0	0	3.4	0	17	0